



**THE BARCLAYS™**

## **Volunteer Spotlight**

The Barclays tournament office is proud to bring you another installment of the “Volunteer Spotlight.” In each edition of *Volunteer 360*, we will highlight a volunteer who has a unique connection to the tournament. For our second interview we travel all the way to Canada to bring you an international edition, as we talk to long time marshal and friend of The Barclays Jack Butt. We thank him for taking the time to do this interview and for all of his help over the years! Please enjoy the following discussion we had with Jack.

### ***How did you get started volunteering at The Barclays?***

A Shriner friend invited me to join him as a marshal at Westchester, hole #5 when it was known as the Buick Classic ... 12 years ago. Time flies when you are having fun, as it seems like it was yesterday! The next year I invited some golfing buddies and the rest is history.

### ***That’s great. So it sounds like you have a group of returning marshal volunteers each year, is that true?***

Yes, the same core group of volunteers comes every year and we marshal on the same hole together, and from time to time we add new folks as some drop out. We have 4 regulars, who make the trek from Canada, but we also have a group of “locals” that we have adopted and we look forward to our reunions. We have developed great friendships and we all keep in touch over the year.



### ***Wow...coming all the way from Canada! How long does it take you to get down to New York/New Jersey?***

We live in Brockville Ontario Canada about an 8 hour drive from New Jersey. The Canadians are at the course every day at 7 am and are on “duty” until the last golfer putts out on our hole! I think the long day discourages some of the newcomers, but our core group of veterans are now avid volunteers and they would not have it any other way.

### ***That’s fantastic. We at The Barclays really are so lucky to have so many dedicated volunteers, like your core group, that offer so much of their time. In all those years of volunteering what are some of your favorite memories from past tournaments?***

We pride ourselves in knowing we have never lost a golf ball and that our tee is immaculate. At Westchester (#5 hole) I can tell you that we came close particularly when a player would hook their ball into the tree line. It was a blind tee shot to a landing area and if the marshal missed the signal he would take one for the team....thank God they had hard heads. We have been spotted on TV much to the delight of families back home. Also, our volunteers like the pro-am as the players are more relaxed and willing to trade stories. At Liberty National I delighted in telling Mr. Trump that he ought not to use his phone (see left). The Kettle 1 club “members” were a treat as they would serenade the players as they walked by singing “Danny Boy” to Pdraig Harrington and singing “Oh Canada” to Mike Weir.



**Ha! Those are some great stories and remind us that we love our spectators too! Now many of our new volunteers this year will be marshals...as a hole captain and veteran marshal at many tournaments, what advice would you have for these new marshals?**

Try to balance your role as an enforcer (crowd control, quiet please, traffic cop etc.) with that of being an ambassador. Spectators have spent money to attend, and they want to have a good time and they want to see the players in action. Smile and have fun. Most of the fans (99%) will respond to your direction....look them in the eye.....and the rest is easy. It is serious stuff as players have an opportunity to earn good money, but do not take yourself too seriously.

**That is fantastic advice for our first time marshals (and all our volunteers). So are you excited to make the trip to Plainfield Country Club this year?**

The Canadian Connection are back again this year and looking forward to The Barclays and Plainfield Country Club...come and visit us at hole #3!

**Finally, with past champions like Jack Nicklaus, Arnold Palmer, Seve Ballesteros, Ernie Els and last year's Matt Kuchar, who is your favorite past champion?**

Unfortunately no Canadian has ever won...but there have been some great champions. Being of Scottish descent, I must tell you that Scotland's own Martin Laird was my favorite last year and came so close to winning. But you cannot help to be impressed with the talent..."these guys are good."

**Boy is Jack right about that. With the top 125 players in the FedExCup standings expected to play at The Barclays this year, you can almost guarantee there will be another great champion crowned at Plainfield Country Club in 2011.**

**If you would like to recommend a volunteer for a future "Volunteer Spotlight" please contact Bill Hansen at [williamhansen@pgatourhq.com](mailto:williamhansen@pgatourhq.com) or 201-444-5356.**

